

## ROFU® TERMS

- **Prices are subject to change without notice.**
- Credit terms are net thirty (30) days from date of invoice to customers with approved credit. Interest at the rate of 1.5% per month (APR 18%) may be charged on all past due accounts. In the event of failure to pay any amount due ROFU® International Corporation, all collection costs and/or attorney's fees incurred in attempts to collect any such amounts shall be paid by customer.
- A discount of 5% will be granted to customers who pay within ten (10) calendar days from the date of invoice. Discount does not apply to COD or credit card customers.
- Customers who do not have an open account will be shipped on COD or must be paid in advance with a credit card.
- Title passes to the customer upon delivery of merchandise to the carrier. Loss and/or damage claims must be filed with the delivering carrier within 48 hrs of delivery. Packaging must be retained for use with the claim(s).
- A Return Authorization Number (RA#) must be obtained from ROFU® before any product can be returned. The RA# must be clearly marked on the outside of the box, or the box will be refused by our warehouse. Customer must prepay transportation charges and insurance on all returned merchandise.
- Repair, Replacement or Credit will be issued by ROFU® International Corporation for merchandise with a defect in material or workmanship or for shipments made in error.

### LIMITED WARRANTY

ROFU® International Corp. warrants its products to be free from defects in material and workmanship when they have been installed in accordance with ROFU's® instructions and maintained and used and not been modified or tampered with. ROFU® International Corp. does not assume any responsibility for damage to person or property due to improper care, installation, storage, abuse or act of God. This warranty is limited to the original purchaser and is not transferable.

ROFU's® liability is limited to the repair or at ROFU's® option the replacement of the defective product or part thereof. Any repaired or replaced product shall be warranted to the original purchaser only for the duration of the un-expired portion of the original warranty. ROFU® shall in no event be liable for any direct, indirect, economic or consequential damages. ROFU® is not responsible for any charges incurred for field service or installation.

ROFU's® warranty shall expire five (5) years from the original invoice date for electro magnetic locks, three (3) years from the original invoice date for electric strikes and one (1) year from the original invoice date for all other catalog items and for electronic components, including PC boards.

As a condition for the performance of this warranty, a purchaser shall upon first discovery of any claimed defect deliver the subject merchandise or part asserting a claim pursuant to this warranty within 30 days after first discovery of any claimed defect to: ROFU® International Corp.. A return authorization (RA#) must be obtained from ROFU® before product can be returned. To obtain a return authorization (RA#) contact ROFU® at 800-255-7638 or at our website.

ROFU® shall not be liable to the purchaser or anyone else for damages, including but not limited to consequential damages and damages by reason of injury to any person, due to any defect in or malfunction of the product or any part or parts thereof, or for any other reason.

EXCEPT AS STATED ABOVE, ROFU® MAKES NO WARRANTIES WHATSOEVER EITHER EXPRESS OR IMPLIED AS TO ANY MATTER INCLUDING WITHOUT LIMITATION THE CONDITION OF ITS PRODUCTS, THEIR MERCHANTABILITY OR THEIR FITNESS FOR ANY PARTICULAR PURPOSE.

### DISCLAIMERS / ROFU POLICIES

- The reference charts included in this price list were prepared based on information available to us at the time of printing. The manufacturers shown on this list have more accurate data available for your use. The charts are intended for reference purposes; it is subject to change without notice.
- **ROFU, FAFIX and KEYMAX** are registered trademarks of ROFU® International Corporation and *may not* be used without the *prior* written consent of ROFU International Corporation.
- **ROFU is not responsible for typographical errors included in this price list.**
- **Deliveries:** Delivery time based on our best estimate, and can not be guaranteed or legally binding.
- **Drop Shipments:** Drop shipments may be subject to a 10% surcharge; minimum order handling charges will be added when applicable.
- **Minimum Order:** Handling charges will be added to ALL orders under \$100.00 net.