

Lifetime Mechanical Warranty

Schlage Lock Company ("Schlage") extends a lifetime Mechanical Warranty to the original user ("User") of Dexter by Schlage products ("Product") against mechanical defects in material and workmanship as long as the User occupies the residential premises in which the Product was originally installed.

This warranty DOES NOT COVER (i) product finish, (ii) abused or misused Products, or (iii) Products used in commercial applications. Upon return of a defective Product to Schlage, Schlage shall either replace the Product or refund the purchase price in exchange for the Product.

SCHLAGE MAKES NO OTHER WARRANTY, CONDITION OR REPRESENTATION OF ANY KIND WHATSOEVER, EXPRESSED OR IMPLIED, STATUTORY OR OTHERWISE, EXCEPT THAT OF TITLE, AND ALL IMPLIED WARRANTIES AND CONDITIONS RELATING TO MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY DISCLAIMED.

IN NO EVENT SHALL SCHLAGE BE LIABLE FOR ANY INCIDENTAL, SPECIAL, INDIRECT, PUNITIVE OR CONSEQUENTIAL DAMAGES ARISING FROM THE SALE, USE OR MISUSE OF THIS PRODUCT.

Note: Some states do not allow limitations on incidental, special, or consequential damages, so the above limitations may not fully apply. This warranty gives specific legal rights, and you may also have other rights which vary from state to state.

5-Year Finish Warranty

Schlage Lock Company ("Schlage") extends a 5-Year Finish Warranty to the original user ("User") of Dexter by Schlage products ("Product") against tarnishing, and damage from corrosives like salt, sun, humidity and cleaning products for a period of 5 years provided that the User continues to occupy the residential premises in which the Product was originally installed.

This warranty DOES NOT COVER (i) scratches or abrasion, (ii) abused or misused Products, or (iii) Products used in commercial applications.

Upon return of a defective Product to Schlage, Schlage shall either replace the Product or refund the purchase price in exchange for the Product.

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Product Warranties, Additional Terms and Conditions

THE COMPANY MAKES NO OTHER WARRANTY, AND ALL IMPLIED WARRANTIES INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED.

THE COMPANY'S MAXIMUM LIABILITY HEREUNDER IS LIMITED TO THE PURCHASE PRICE OF THE PRODUCT. IN NO EVENT SHALL THE COMPANY BE LIABLE FOR ANY CONSEQUENTIAL, INDIRECT, INCIDENTAL OR SPECIAL DAMAGES OF ANY NATURE ARISING FROM THE SALE OR USE OF THIS PRODUCT, WHETHER IN CONTRACT, TORT, STRICT LIABILITY OR OTHERWISE.

Should the Product be considered a consumer product as may be covered by the Magnusson Moss Federal Warranty Act, please be advised that: (1) Some states do not allow limitations on incidental consequential damages or how long an implied warranty lasts so that the above limitations may not fully apply; (2) This warranty gives specific legal rights and a buyer may also have other rights which may vary from state to state.

For warranty service and shipping instructions, contact the: Schlage Lock Company
1010 Santa Fe
Olathe, KS 66051-1210
(888) 805-9837

The Schlage Lock Company reserves the right to make changes in designs and specifications or to make additions or improvements on its products without notice and without incurring any obligation to incorporate them on products previously manufactured. The Schlage Lock Company is not responsible for any modification, addition or alteration to our products by others.

Distribution Function and Location Policy

The Schlage customer relationship includes the nonexclusive area of primary sales responsibility and the channel of distribution assigned by Schlage. Each member of the Schlage channel of distribution is free to sell in any area and at any price. It is vital to our success and for the effective management of the distribution of our products that the Schlage customer relationship, once it is satisfactorily established between us, should not be changed without our approval. Therefore, after selection by Schlage as a distributor of one or more of Schlage products, a customer should continue to perform that distribution function from the location of its business at the place or places utilized at the time of selection. A customer should not change its Schlage distribution function or establish a different or additional location without the prior written consent of Schlage.

Schlage reserves the right to discontinue, after appropriate notice, sale of its products to any customer which refuses to adhere to this policy. Schlage also reserves the right to change, in its sole discretion, the number and locations of the distributors authorized to distribute its products in any area. This determination will be based upon, among other considerations, the success or failure in developing the market for Schlage products.